



Lloyds TSB

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UK WORKERS PREPARED TO LEAVE OVER CHAOTIC WORK PLACE

One in ten British workplaces in a state of disorder

One in five employees is prepared to leave a job over a disorderly work environment according to new research from Lloyds TSB.

Overflowing filing cabinets, excess furniture and piles of clutter are named as common sights in almost half (47 per cent) of workplaces, with one in ten UK employees admitting to working in a state of disorder.

This 'office hoarding' is having a detrimental effect on workforces across the country, as 95 per cent of respondents agree that a cluttered workplace prevents them doing their job properly. One in five workers claims that a disorderly workplace puts a strain on their personal life, with more than half (52 per cent) of workers admitting that a disorganised environment causes them to be depressed and de-motivated.

The findings highlight the potential benefits for employers that invest in a pleasant work environment, as seven out of ten respondents believe these efforts produce a happier, more productive workforce. Furthermore, a quarter reveal an uncluttered workplace makes them more loyal to a company and just under half (45 per cent) feel more valued by their employer.

Lloyds TSB has partnered with BBC2 de-cluttering expert Dawna Walter as part of its *Xtreme Clean* project, which aims to overhaul its 1800 branches to create a better environment for both staff and customers.

Dawna comments: “We spend eight or more hours at work every day, so it’s not surprising the state of our workplace can have a greater impact on our mood than our home. Creating a great work environment automatically boosts staff morale but it also makes good business sense. De-cluttering can result in greater productivity, improved client service and can even help retain valued staff.”

As part of the campaign Dawna Walter has recorded a video podcast to help consumers apply the *Xtreme Clean* de-cluttering principles to aspects of their own life, including their work space, home and personal admin.

Bozena Emmins, a customer advisor at a Lloyds TSB branch underwent a personal consultation with Dawna and features in the video podcast, commented:

“Walking in to a clean, de-cluttered work place each day certainly helps you take a more positive approach to your job. Having everything in order means I can focus on the task in hand and ultimately enables me to provide customers with a better, more efficient service.”

The Dawna Walter *Xtreme Clean* video podcast is available for consumers to download free of charge at www.lloydstsb.com/xtremeclean

Top five benefits for staff working in an organised environment:

1. Reduces stress levels (69 per cent)
2. Increases employee motivation (56 per cent)
3. Helps create a better work life balance (54 per cent)
4. Reduces arguments with colleagues (47 per cent)
5. Improves chances of promotion (25 per cent)

For further information:

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Notes to editors:

- Research conducted by Survey Shop with 500 UK retail workers
- Research conducted by Ciao Research amongst 1008 UK adults aged 18+